

## 1 Right of Withdrawal for Consumers

- 1.1 The following right of withdrawal applies only to consumers in the case of distance contracts:

### **Cancellation policy**

### **Right of Withdrawal**

You have the right to withdraw from this contract within fourteen days without giving any reason, in accordance with § 355 of the German Civil Code (BGB). The withdrawal period is fourteen days from the date the contract is concluded.

To exercise your right of withdrawal, you must inform us (dSign Systems GmbH, Waldhausstraße 14, 98574 Schmalkalden, Tel.: 03683 4661872, Email address: info@dsign-systems.net) by means of a clear statement (e.g., a letter sent by mail or an email) regarding your decision to cancel this contract.

You may use the attached sample cancellation form for this purpose, though this is not required. You may also fill out and submit the model withdrawal form or another clear statement electronically on our website <https://taskcards.eu/de/vertrag-widerrufen/>. If you make use of this option, we will immediately send you (e.g., via email) a confirmation of the receipt of such a withdrawal.

To meet the withdrawal deadline, it is sufficient for you to send the notification of your exercise of the right of withdrawal before the withdrawal period expires.

### **Consequences of Withdrawal**

If you withdraw from this contract, we must refund all payments we have received from you without delay and no later than fourteen days from the day on which we receive notice of your withdrawal from this contract. We will use the same payment method for this refund that you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this refund.

If you have requested that the services begin during the withdrawal period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to the time you notify us of the exercise of the right of withdrawal regarding this contract, compared to the total scope of the services provided for in the contract.

- 1.1 Expiration of the Right of Withdrawal

The right of withdrawal expires in the case of contracts for the provision of digital content not stored on a tangible medium, where the contract obligates the consumer to pay a price, if the business has begun to perform the contract, the consumer has expressly agreed that the business may begin performance of the contract before the expiration of the withdrawal period, the consumer has confirmed their awareness that their right of withdrawal expires upon their consent to the commencement of performance, and the business has provided the consumer with a confirmation in accordance with § 312f BGB.

## 2 Sample Withdrawal Form

(If you wish to withdraw from the contract, please fill out this form and return it.)

To

**dSign Systems** GmbH

Waldhausstraße 14

98574 Schmalkalden

Email address: [info@dsign-systems.net](mailto:info@dsign-systems.net)

I/we (\*) hereby withdraw from the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following service (\*)

Ordered on (\*)/received on (\*)

Contract number/invoice number

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only for paper notifications)

Date

(\*) Delete as appropriate.